

ESCALATION TREE

Atrezzo Technical Assistance	Member & Appeals	Training & Reporting
CAReviews@kepro.com	CAReviews@kepro.com	CAReviews@kepro.com
Crystal Zapata, CSR 866-449-2737 czapata@kepro.com	Crystal Zapata, CSR 866-449-2737 czapata@kepro.com	Crystal Zapata, CSR 866-449-2737 czapata@kepro.com
Kate Carada, QM kcarada@kepro.com	Kate Carada, QM kcarada@kepro.com	Kate Carada, QM kcarada@kepro.com
Rob Noble, ED rnoble@kepro.com	Rob Noble, ED rnoble@kepro.com	Rob Noble, ED rnoble@kepro.com